Fiscal Year: 2016-2017

Quarter: 4

Total Unduplicated Client Count for Quarter: 7.038

Total Cases Closed in Quarter: 7.815

Total Units of Service for Quarter (Unit=1 Hour): 35.181

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER							
CLIENT AGE	ENT AGE CLIENT RACE						
60-64:	1.611	Two or More Races:	100				
65-74:	2.993	Caucasian:	4.804				
75-84:	1.627	African American:	492				
85+:	748	Native American/Native Alaskan:	69				
Client Declined to Provide Information:	101	Asian/Pacific Islander					
Total:	7.080	Asian Indian:	38				
CLIENT GENDER		Cambodian:	6				
Male:	2.933	Chinese:	137				
Female:	4.136	Filipino:	134				
Client Declined to Provide Information:	11	Japanese:	51				
Total:	7.080	Korean:	18				
OTHER CLIENT CHARACTERISTICS		Laotian:	1				
Frail/Disabled:	2.589	Vietnamese:	47				
Homebound:	131	Guamanian:	1				
Lives Alone:	2.947	Hawaiian:	3				
Institutionalized:	99	Samoan:	5				
Suspected Victim of Elder Abuse/Exploitation:	301	Other Asian/Pacific Islander:	86				
Limited English:	1.166	Race Unknown/Some Other Race:	895				
Rural:	1.532	Client Declined to Provide Information:	151				
Greatest Economic Need (Minority):	1.308	Total:	7.038				

Fiscal Year: 2016-2017

Quarter: 4

Greatest Economic Need (Non-Minority): 1.626

Greatest Economic Need (Minority Status Unknown): 138

CLIENT ETHNICITY

Hispanic/Latino: 1.350

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	417	308	95	14	
A2. Contracts/Warranties:	262	229	36	6	
A3. Other Consumer/Finance:	300	305	70	5	
EMPLOYMENT					
B1. Discrimination:	10	8	3	1	
B2. Other Employment:	81	53	13	6	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	170	130	35	7	
C2. Conservatorship:	105	39	24	16	
C3. Other Family:	106	77	19	1	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	309	248	42	8	
D2. Medicare:	77	47	29	1	
D3. Other Health/Community Based Care:	127	101	21	5	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	1,500	1,156	203	197	

Fiscal Year: 2016-2017

Quarter: 4

Quarter: 4						
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	337	240	62	9		
E3. Other Housing:	306	252	43	8		
INCOME MAINTENANCE						
F1. Social Security:	167	140	44	6		
F2. Supplemental Security Income (SSI):	211	153	65	24		
F3. Pensions/Retiree Benefits:	37	36	7	0		
F4. Other Income Maintenance:	86	59	36	8		
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	60	31	26	9		
G2. Elder Abuse/Neglect/Exploitation:	326	226	63	49		
G3. Other Individual Rights:	217	175	18	15		
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	1.175	741	324	24		
H2. Advance Health Care Directives (AHCD):	506	225	292	1		
H3. Financial Powers of Attorney:	460	231	222	9		
H4. Other Miscellaneous:	227	173	206	5		
TOTAL CASES OPENED IN QUARTER: 7.579 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE						
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
		5.383	1.998	434		
TOTAL ESTIMATED CASE WORK HOURS SPENT: 33,943						

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

960

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 149

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 133

Fiscal Year: 2016-2017

Quarter: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

535